

KitchenAid

STAND MIXER

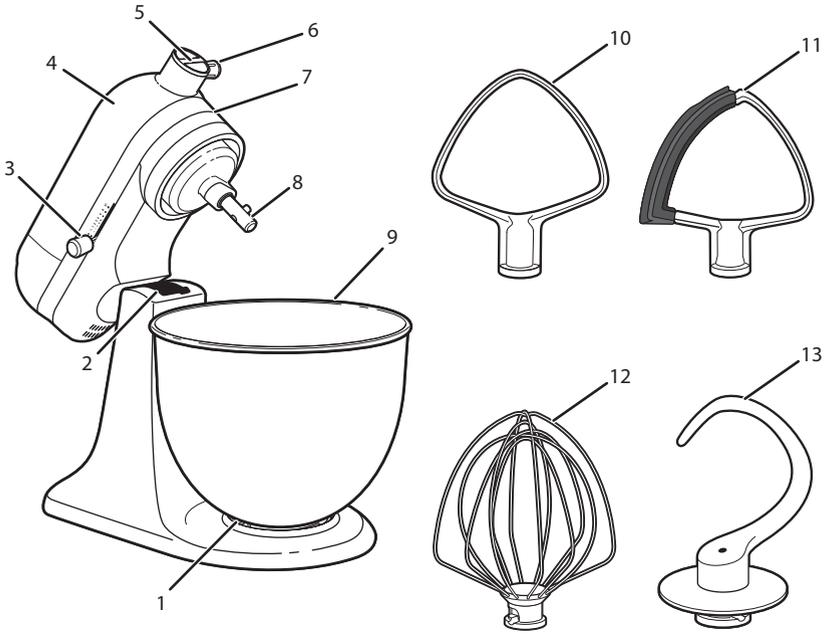
5KSM3310X, 5KSM3311X

PRODUCT GUIDE



W11456991A

PARTS AND FEATURES



1. Bowl Clamping Plate
2. Beater Height Adjustment Screw (not shown)
3. Speed Control Lever
4. Motor Head
5. Attachment Hub
6. Attachment Knob
7. Motor Head (locking lever not shown)

8. Beater Shaft
9. Bowl
10. Flat Beater
11. Flex Edge Beater*
12. Wire Whip
13. Dough Hook

*Accessory sold separately.

PRODUCT SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

 **DANGER**

You can be killed or seriously injured if you don't immediately follow instructions.

 **WARNING**

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

1. Read all instructions. Misuse of appliance may result in personal injury.
2. To protect against risk of electrical shock, do not put Stand Mixer in water or other liquid.
3. European Union only: This appliance shall not be used by children. Keep the appliance and its cord out of reach of children.
4. European Union only: Appliances can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

- 5.** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- 6.** Children should be supervised to ensure that they do not play with the appliance.
- 7.** Turn the appliance off (0), then unplug from the outlet when not in use, before assembling or disassembling parts, and before cleaning. To unplug, grasp the plug and pull from the outlet. Never pull from the power cord.
- 8.** Avoid contacting moving parts. Keep hands, hair, and clothing, as well as spatulas and other utensils, away from beater during operation to reduce the risk of injury to persons and/or damage to the Stand Mixer.
- 9.** Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions, or is dropped or damaged in any manner. Return appliance to the nearest Authorised Service Facility for examination, repair, or electrical or mechanical adjustment.
- 10.** If the supply cord is damaged, it must be replaced by KitchenAid, its service agent or similarly qualified persons in order to avoid a hazard.
- 11.** The use of accessories/attachments not recommended or sold by KitchenAid may cause fire, electric shock or injury to persons.
- 12.** Do not use the appliance outdoors.
- 13.** Do not let the cord hang over the edge of table or counter.
- 14.** Remove Flat Beater, Flex Edge Beater, Wire Whip, or Dough Hook from Stand Mixer before washing.
- 15.** Never leave the appliance unattended while it is in operation.
- 16.** Allow the appliance to cool completely before putting on or taking off parts, and before cleaning the appliance.
- 17.** To avoid product damage, do not use the Stand Mixer Bowls in areas of high heat such as an oven, microwave, or on a stovetop.
- 18.** Refer to the “Care and Cleaning” section for instructions on cleaning the surfaces in contact with food.

19. This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environments;
- farmhouses;
- by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments.

SAVE THESE INSTRUCTIONS

NOTE: Refer to the “Speed Control Guide” section for maximum speed per preparation and the “Product Usage” section for the maximum amount of ingredients.

For complete details on product information, instructions and videos, including Guarantee information, visit www.kitchenaid.co.uk/product-tips, www.kitchenaid.ie/product-tips, or www.KitchenAid.eu.

ELECTRICAL REQUIREMENTS

WARNING

Electrical Shock Hazard

Plug into an earthed outlet.

Do not remove earth prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

Voltage: 220-240 V

Frequency: 50-60 Hz

Power: 250 W

NOTE: The power rating for your Stand Mixer is printed on the serial plate.

Do not use an extension cord. If the power supply cord is too short, have a qualified electrician or service technician install an outlet near the appliance.

The maximum rating is based on the attachment that draws the greatest load (power). Other recommended attachments may draw significantly less power.



SPEED CONTROL GUIDE

All speeds have the Soft Start feature, which automatically starts the Stand Mixer at a lower speed to help avoid ingredient splash-out and “flour puff” at start-up, then quickly increases to the selected speed for optimal performance.

SPEED	ACCESSORIES	ACTION	DESCRIPTION
1/2	Flat Beater, Flex Edge Beater*	Stir	For slow stirring, combining, mashing, starting all mixing procedures. Use to add flour and dry ingredients to batter and to add liquids to dry ingredients. Do not use Speed 1 to mix or knead yeast doughs.
1			
2	Flat Beater, Dough Hook	Slow mixing	For slow mixing, mashing, faster stirring. Use to mix and knead yeast doughs, heavy batters and candies, start mashing potatoes or other vegetables, cut shortening into flour, or mix thin or splashy batters.
4	Flex Edge Beater*, Wire Whip	Mixing, beating	For mixing semi-heavy batters, such as cookies. Use to cream sugar and shortening and to add sugar to egg whites for meringues. Medium speed for cake mixes. Use with attachments: Food Grinder, Fresh Prep Slicer/Shredder and Fruit/ Vegetable Strainer.
6	Flat Beater, Wire Whip	Beating, creaming	For medium fast beating (creaming) or whipping. Use to finish mixing cake, doughnut, and other batters. High speed for cake mixes. Use with Citrus Juicer attachment.
8	Wire Whip	Fast beating, whipping	For whipping cream, egg whites, and boiled frostings.
10	Wire Whip	Fast whipping	For whipping small amounts of cream and egg whites. Use with Pasta Maker and Grain Mill attachments.

NOTE: The speed control can be set to obtain speeds 1, 3, 5, 7, and 9 if a finer adjustment is required. Do not exceed Speed 2 when preparing yeast doughs as this may cause damage to the Stand Mixer.

NOTE: Refer to “Product Usage” section for maximum advised quantities per Food Type.

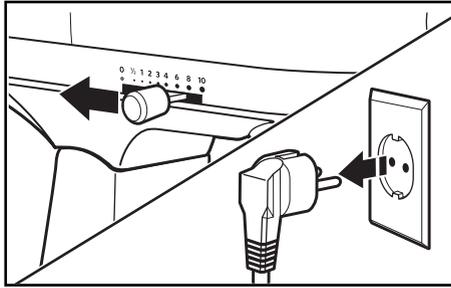
*Accessory sold separately.

ACCESSORY GUIDE

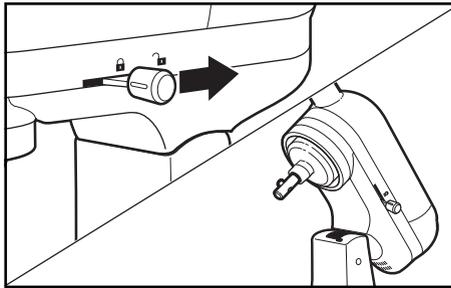
ACCESSORIES	USE TO MIX	SUGGESTED ITEMS
Flat Beater, Flex Edge Beater*	Normal to heavy mixtures	Cakes, creamed frostings, candies, cookies, biscuits, pie pastry, meatloaf, mashed potatoes.
Wire Whip	Mixtures that need air incorporated	Eggs, egg whites, heavy cream, boiled frostings, sponge cakes, mayonnaise, some candies.
Dough Hook	Mixing and kneading yeast doughs	Breads, rolls, pizza dough, buns, coffee cakes.

PRODUCT ASSEMBLY

1. Turn the Stand Mixer off (0) and then unplug.



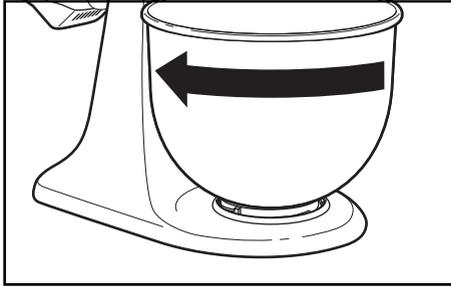
2. Unlock and lift the Motor Head. Then, lock** the head to keep it lifted.



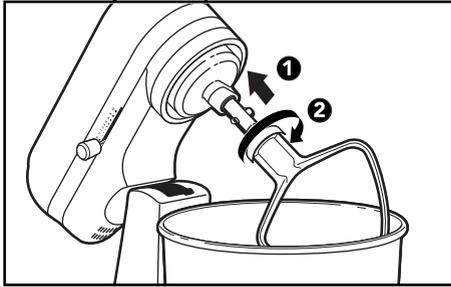
*Accessory sold separately.

**Locking option is available on select models.

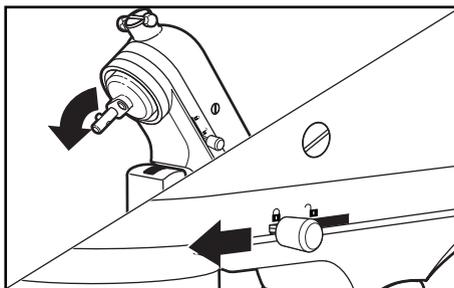
3. Place the Bowl on the Clamping Plate and twist clockwise to lock in place.



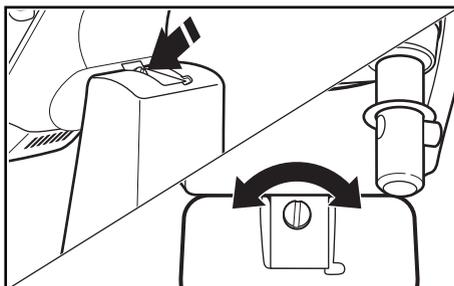
4. With the Motor Head lifted and locked, slide the accessory over the shaft, aligning with the pin, then rotate clockwise to hook it over the pin on the shaft.



5. Unlock the Motor Head and move it down. Then, lock** the head to keep it down. Before mixing, test lock** by attempting to raise the Motor Head.



(OPTIONAL) To Adjust Beater to Bowl Clearance: Tilt and lock** the Motor Head back. Locate the screw revealed under the Motor Head. Turn the screw slightly counterclockwise (left) to raise the beater, or clockwise (right) to lower it.



NOTE: When properly adjusted, the Flat Beater will not strike on the bottom or side of the Bowl. If the Flat Beater or the Wire Whip is so close that it strikes the bottom of the Bowl, the beater or whip may wear.

NOTE: If you over-adjust the screw, the bowl lock lever may not lock into place.

**Locking option is available on select models.

PRODUCT USAGE

⚠ WARNING



Electrical Shock Hazard

Plug into an earthed outlet.

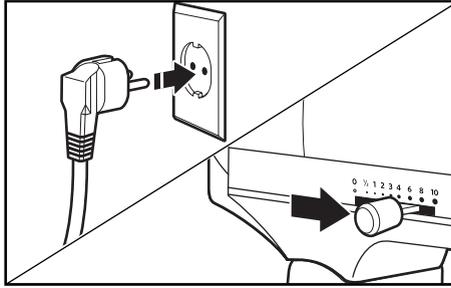
Do not remove earth prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

1. Plug it into an earthed outlet. Start with lower speed to avoid splashing and increase it gradually. Refer to the “Speed Control Guide”.



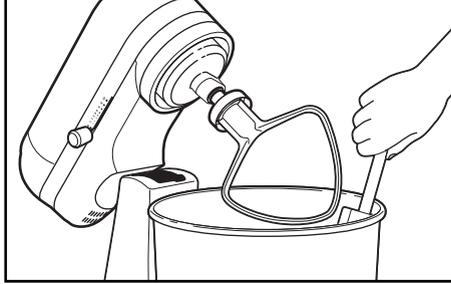
⚠ WARNING

Injury Hazard

Unplug mixer before touching beaters.

Failure to do so can result in broken bones, cuts, or bruises.

2. Do not scrape the Bowl while operating. Scraping the Bowl once or twice during mixing is usually sufficient.



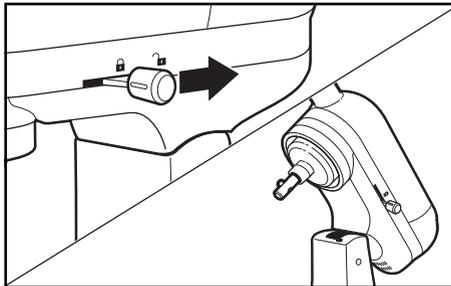
CAPACITY CHART

Food Type	All Flour	Egg Whites
Max Capacity	680 g	8 Eggs

IMPORTANT: The Stand Mixer may warm up during use. Under heavy loads with extended mixing time, the top of the unit may become hot. This is normal.

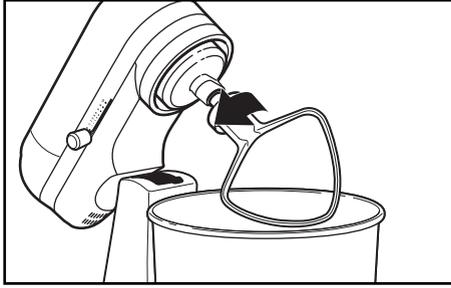
PRODUCT DISASSEMBLY

1. Turn the Stand Mixer off (0) and then unplug. Unlock and lift the Motor Head. Then, lock** the head to keep it lifted.

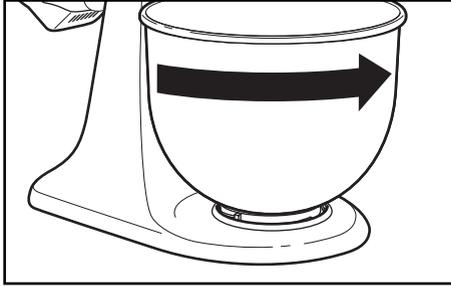


**Locking option is available on select models.

2. Press the accessory upward, turn it and pull it away from the Beater Shaft.



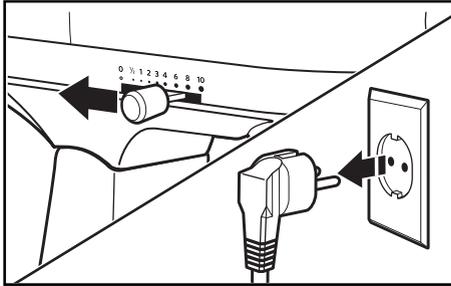
3. Twist to unlock the Bowl from the Clamping Plate.



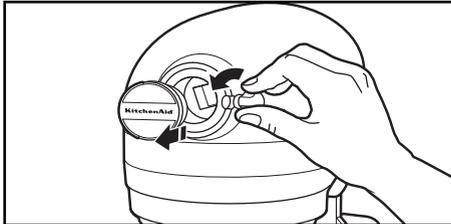
OPTIONAL ATTACHMENTS

KitchenAid offers a wide range of optional attachments such as the Spiralizer, Pasta Cutters, or Food Grinder that may be attached to the Stand Mixer attachment power hub as shown here.

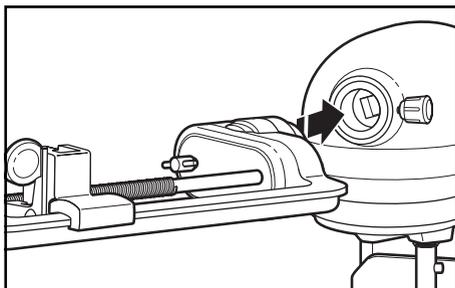
1. Turn the Stand Mixer off (0) and then unplug.



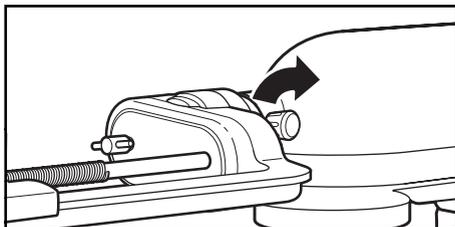
2. Remove the Attachment Hub cover.



3. Insert attachment into Attachment Hub, making certain that attachment power shaft fits into the square Attachment Hub socket.



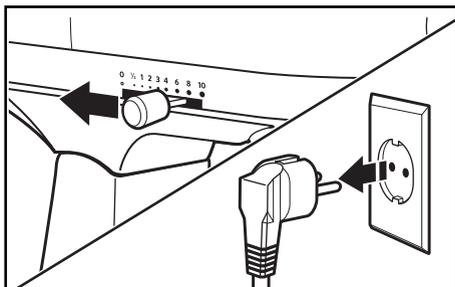
4. Tighten the Attachment Knob by turning it clockwise until the attachment is secured to the Stand Mixer.



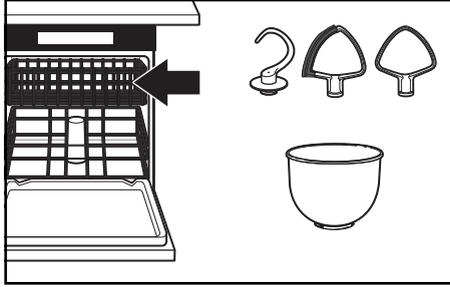
CARE AND CLEANING

IMPORTANT: Do not immerse the Stand Mixer body in water or other liquids. Allow the appliance to cool completely before putting on or taking off parts, and before cleaning the appliance.

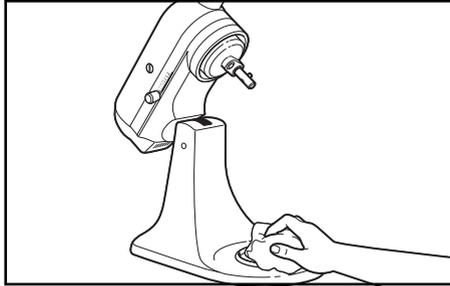
1. Turn the Stand Mixer off (0) and then unplug.



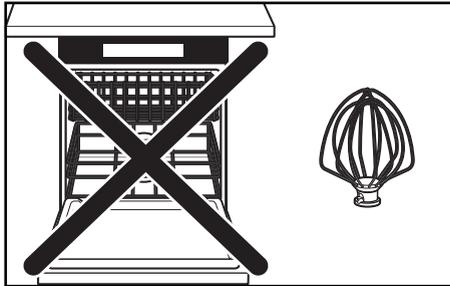
2. **Dishwasher-safe parts, top rack only:** Stainless Steel Bowl, Flat Beater, Dough Hook, and Flex Edge Beater*.



3. Wipe the Stand Mixer body with a soft, damp cloth.



4. Clean the Wire Whip thoroughly with hand wash only.



*Accessory sold separately.

WARNING

Electrical Shock Hazard



Plug into an earthed outlet.

Do not remove earth prong.

Do not use an adapter.

Do not use an extension cord.

Failure to follow these instructions can result in death, fire, or electrical shock.

PROBLEM	SOLUTION
If Stand Mixer warms up during use	Under heavy loads with extended mixing time periods, you may not be able to comfortably touch the top of the unit. This is normal.
If the Flat Beater hits the Bowl	Stop the Stand Mixer. See the “Product Assembly” section and adjust the Beater to Bowl Clearance.
If the Speed Control Lever does not move smoothly or easily	To move the Speed Control Lever with ease, lift slightly up as you move it across the settings in either direction.
If your Stand Mixer should fail to operate, please check the following	Is the Stand Mixer plugged in?
	Is the fuse in the circuit to the Stand Mixer in working order? If you have a circuit breaker box, be sure the circuit is closed.
	Turn off (0) the Stand Mixer for 10-15 seconds, then turn it back on. If the Stand Mixer still does not start, allow it to cool for 30 minutes before turning it back on.
If the problem cannot be corrected	See the “Terms of KitchenAid Guarantee (“Guarantee”)” section. Do not return the Stand Mixer to the retailer; retailers do not provide service.

ELECTRICAL EQUIPMENT WASTE DISPOSAL

DISPOSAL OF PACKING MATERIAL

The packing material is recyclable and is marked with the recycle symbol ♻. The various parts of the packing must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

RECYCLING THE PRODUCT

- This appliance is marked in compliance with law in the EU and UK covering, Waste Electrical and Electronic Equipment (WEEE).
- By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.
- The symbol  on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection centre for the recycling of electrical and electronic equipment.

For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

DECLARATION OF CONFORMITY

FOR UNITED KINGDOM

This appliance has been designed, constructed and distributed in compliance with the safety requirements of UK Legislation: Electrical Equipment (Safety) Regulations 2016, Electromagnetic Compatibility Regulations 2016. The Ecodesign for Energy-Related Products and Energy Information (Amendment) (EU Exit) Regulations 2019. The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012.

FOR EUROPEAN UNION

This appliance has been designed, constructed, and distributed in compliance with the safety requirements of EC Directives: Low Voltage Directive 2014/35/EU, Electromagnetic Compatibility Directive 2014/30/EU, Ecodesign Directive 2009/125/EC, RoHS Directive 2011/65/EU and following amendments.

TERMS OF KITCHENAID GUARANTEE ("GUARANTEE")

Covering U.K. - Ireland - UAE

KitchenAid Europa, Inc., Nijverheidslaan 3, Box 5, 1853 Strombeek-Bever, Belgium ("Guarantor") grants the end-customer, who is a consumer, a Guarantee pursuant to the following terms.

FOR U.K.:

The Guarantee applies in addition to and does not limit or affect the statutory warranty rights of the end-customer against the seller of the product. In summary, the Consumer Rights Act 2015 says products must be as described, fit for purpose and of satisfactory quality. During the expected lifespan of your product your legal rights entitle you to the following:

- Up to 30 days: if your product is faulty, then you can get an immediate refund.
- Up to six months: if your product can't be repaired or replaced, then you're entitled to a full refund, in most cases.
- Up to six years: if your product does not last a reasonable length of time you may be entitled to some money back.

These rights are subject to certain exceptions. For detailed information please visit the Citizens Advice website www.adviceguide.org.uk or call **03454 04 05 06**.

FOR IRELAND:

The Guarantee applies in addition to and does not limit or affect the statutory warranty rights of the end-customer against the seller of the product under the European Communities (Certain Aspects of the Sale of Consumer Goods and Associated Guarantees) Regulations 2003 (S.I. No. 11/2003)) and other enactments governing the sale of consumer goods.

FOR UAE:

The Guarantee applies in addition to and does not limit or affect the statutory warranty rights of the end-customer against the seller of the product.

1. SCOPE AND TERMS OF THE GUARANTEE

a) The Guarantor grants the Guarantee for the products mentioned under Section 1.b) which a consumer has purchased from a seller or a company of the KitchenAid-Group within the following countries: U.K., Ireland, or the United Arab Emirates (UAE).

b) The Guarantee period depends on the purchased product and is as follows:

5KSM3310X: Two Year full guarantee from date of purchase.

5KSM3311X: Five Year full guarantee from date of purchase.

c) The Guarantee period commences on the date of purchase, i.e. the date on which a consumer purchased the product from a dealer or a company of the KitchenAid-Group.

d) The Guarantee covers the defect-free nature of the product.

e) The Guarantor shall provide the consumer with the following services under this Guarantee, at the choice of the Guarantor, if a defect occurs during the Guarantee period:

- Repair of the defective product or product part, or
- Replacement of the defective product or product part. If a product is no longer available, the Guarantor is entitled to exchange the product for a product of equal or higher value.

f) If the consumer wishes to make a claim under the Guarantee, the consumer has to contact the country specific KitchenAid service centres or the Guarantor directly at KitchenAid Europa, Inc. Nijverheidslaan 3, Box 5, 1853 Strombeek-Bever, Belgium;

Email-Address U.K.: CONSUMERCARE.UK@kitchenaid.eu

Email-Address IRELAND: CONSUMERCARE.IE@kitchenaid.eu

Toll Free Number U.K. & IRELAND: **00 800 381 040 26**

FOR UAE:

AL GHANDI ELECTRONICS.

POST BOX NO. 9098,

DUBAI, UNITED ARAB EMIRATES

Toll free number: +971 4 2570007

g) The costs of repair, including spare parts, and any postage costs (if applicable) for the delivery of a defect-free product or product part shall be borne by the Guarantor. The Guarantor shall also bear the postage costs for returning the defective product or product part if the Guarantor or the country specific KitchenAid customer service centre requested the return of the defective product or product part. However, the consumer shall bear the costs of appropriate packaging for the return of the defective product or product part.

h) To be able to make a claim under the Guarantee, the consumer must present the receipt or invoice of the purchase of the product.

2. LIMITATIONS OF THE GUARANTEE

a) The Guarantee applies only to products used for private purposes and not for professional or commercial purposes.

b) The Guarantee does not apply in the case of normal wear and tear, improper or abusive use, failure to follow the instructions for use, use of the product at the wrong electrical voltage, installation and operation in violation of the applicable electrical regulations, and use of force (e.g. blows).

c) The Guarantee does not apply if the product has been modified or converted, e.g. conversions from 120 V products to 220-240 V products.

d) The provision of Guarantee services does not extend the Guarantee period, nor does it initiate the commencement of a new Guarantee period. The Guarantee period for installed spare parts ends with the Guarantee period for the entire product.

e) **FOR UAE ONLY:**

Further or other claims, in particular claims for damages, are excluded unless liability is mandatory by law.

After expiry of the Guarantee period or for products for which the Guarantee does not apply, the KitchenAid customer service centres are still available to the end-customer for questions and information.

Further information is also available on our website:

- For U.K. & Ireland www.kitchenaid.eu
- For UAE: www.KitchenAid-MEA.com

PRODUCT REGISTRATION

Register your new KitchenAid appliance now: <http://www.kitchenaid.eu/register>