

KitchenAid

HAND MIXER 5KHM7210, 5KHM9212 OWNER'S MANUAL

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PRODUCT SAFETY

Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

⚠ DANGER

You can be killed or seriously injured if you don't immediately follow instructions.

⚠ WARNING

You can be killed or seriously injured if you don't follow instructions.

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed, including the following:

1. Read all instructions. Misuse of appliance may result in personal injury.
2. To protect against the risk of electrical shock do not put Hand Mixer in water or other liquid.
3. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience or knowledge, unless they are closely supervised and instructed concerning use of the appliance by a person responsible for their safety.
4. European Union Only: This appliance shall not be used by children. Keep the appliance and its cord out of reach of children.

PRODUCT SAFETY (CONTINUED)

5. European Union Only: Appliances can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children shall not play with the appliance.
6. Children should be supervised to ensure that they do not play with the appliance.
7. Turn the appliance off (O), then unplug from the outlet when not in use, before assembling or disassembling parts and before cleaning. To unplug, grasp the plug and pull from the outlet. Never pull from the Power Cord.
8. Avoid contacting moving parts. Keep hands, hair, and clothing, as well as spatulas and other utensils, away from Beater during operation to reduce the risk of injury to persons and/or damage to the Hand Mixer.
9. Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions, or is dropped or damaged in any manner. Return appliance to the nearest Authorised Service Facility for examination, repair, or electrical or mechanical adjustment.
10. The use of attachments/accessories not recommended or sold by KitchenAid may cause fire, electrical shock, or injury.
11. If the supply cord is damaged, it must be replaced by a special cord or assembly available from KitchenAid or its service agent.
12. Never leave the appliance unattended while it is in operation.
13. Do not use the appliance outdoors.
14. Do not let the cord hang over the edge of table or counter.
15. Do not let the cord contact hot surface, including the stove.
16. Remove any accessories from the Hand Mixer before washing.
17. Allow the appliance to cool completely before putting on or taking off parts, and before cleaning the appliance.
18. Refer to the "Care and Cleaning" section for instructions on cleaning the surfaces in contact with food.

PRODUCT SAFETY (CONTINUED)

19. This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environments;
- farmhouses;
- by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments.

SAVE THESE INSTRUCTIONS

For complete details on product information, instructions and videos, including Guarantee information, visit www.KitchenAid.co.uk or www.KitchenAid.eu. This may save you the cost of a service call. To receive a free printed copy of the information online, call **00 800 381 040 26**.

ELECTRICAL REQUIREMENTS

Voltage: 220-240 V

Frequency: 50-60 Hz

Power: 85 W

NOTE: If the plug does not fit in the outlet, contact a qualified electrician. Do not modify the plug in any way. Do not use an adapter.

SPEED CONTROL GUIDE

7 AND 9 SPEED HAND MIXERS

These Hand Mixers start on the lowest speed (Speed 1). Move to higher speeds as needed, the speed setting indicator control will light up with the corresponding number for each speed.

SPEED	ATTACHMENTS WITH MODEL	
	5KHM7210 (7-Speed)	5KHM9212 (9-Speed)
1	Turbo Beater II	Turbo Beater II
2	Turbo Beater II, Dough Hooks	Turbo Beater II, Dough Hooks
3	Turbo Beater II	Turbo Beater II
4	Turbo Beater II	Turbo Beater II
5	Turbo Beater II, Dough Hooks	Turbo Beater II
6	16-Wire Whisk	Turbo Beater II
7	16-Wire Whisk	Turbo Beater II

SPEED CONTROL GUIDE (CONTINUED)

SPEED	ATTACHMENTS WITH MODEL	
	5KHM7210 (7-Speed)	5KHM9212 (9-Speed)
8	-	16-Wire Whisk, Mixing Rod
9	-	16-Wire Whisk, Mixing Rod

NOTE: To mix and knead bread dough, use the Dough Hooks. The Turbo Beaters are not designed for that purpose.

PRODUCT ASSEMBLY

ATTACHING THE ACCESSORIES

Wash all accessories in warm, soapy water before use. Be sure the Hand Mixer is unplugged before cleaning, and putting on or taking off parts.

⚠ WARNING

Injury Hazard

Unplug mixer before touching beaters.

Failure to do so can result in broken bones, cuts, or bruises.

IMPORTANT: Be sure to read and follow the specific instructions in this manual for proper use of the Hand Mixer.

1. Unplug the Hand Mixer from the electrical outlet.
NOTE: Paired accessories (Turbo Beaters, Dough Hooks) include one accessory with a collar, and one without. Single accessories come with a collar (Mixing Rod) or without a collar (Whisk).
2. Insert the accessory shaft with the collar into the larger opening of the Hand Mixer. Align the flanges on the shaft with the slots in the opening. Push to lock into place.
3. Insert the accessory without a collar into the smaller opening. Align and push to lock into place.
NOTE: An accessory shaft without a collar may be used in either opening. Those with a collar may only be used in the larger opening.

PRODUCT USAGE

OPERATING THE SPEED CONTROL

These KitchenAid Hand Mixers will beat faster and more thoroughly than most other electric Hand Mixers. Therefore, the beating time in most recipes must be adjusted to avoid over beating. Beating time is faster due to larger beater sizes.

To help determine the ideal beating time, observe the batter or dough and beat only until it has the desired appearance described in your recipe, such as “smooth and creamy”. To select the best beating speeds, use the “Speed Control Guide” section.

⚠ WARNING

Injury Hazard

Unplug mixer before touching beaters.

Failure to do so can result in broken bones, cuts, or bruises.

1. Plug the Hand Mixer into an electrical outlet.
2. Slide the Power switch to the “I” (ON) position. The motor will automatically start at Speed 1, and the “1” on the speed indicator control will light up.
3. Touch the “UP (arrow)” button to increase the mixing speed to the desired setting. If necessary, touch the “DOWN (arrow)” button to decrease the mixing speed. See the “Speed Control Guide” for more information.
NOTE: The Hand Mixer automatically starts at Speed 1 every time it is turned on, regardless of the speed setting at the time the Hand Mixer is shut off.
4. When mixing job is finished, slide the Power switch to the “O” (Off) position. Unplug the Hand Mixer before removing accessories.

PRODUCT DISASSEMBLY

REMOVING THE ACCESSORIES

1. If the Hand Mixer is running, stop the Hand Mixer by sliding the Power switch to the “O” (Off) position. Unplug the Hand Mixer from the electrical outlet.
2. Press the Ejector Button to release the accessories from the Hand Mixer, then remove them.

CARE AND CLEANING

CLEANING THE HAND MIXER BODY

⚠ WARNING

Injury Hazard

Unplug mixer before touching beaters.

Failure to do so can result in broken bones, cuts, or bruises.

1. Always unplug Hand Mixer before cleaning.
IMPORTANT: Allow the appliance to cool completely before putting on or taking off parts, and before cleaning the appliance.
Wipe Power Cord and Cord Strap with damp cloth. Dry with a soft cloth.

⚠ WARNING



Electrical Shock Hazard

Do not put in water.

Doing so can result in death or electrical shock.

2. Wipe Hand Mixer with a damp cloth. Dry with a soft cloth.
NOTE: Do not immerse Hand Mixer in water.

CLEANING THE ACCESSORIES

Always remove accessories from Hand Mixer before cleaning. Wash in dishwasher, or by hand in warm, soapy water. Rinse and wipe dry.

CLEANING THE STORAGE BAG

Machine wash warm, tumble dry low. Or wipe clean with a warm soapy cloth.

ELECTRICAL EQUIPMENT WASTE DISPOSAL

DISPOSAL OF PACKING MATERIAL

The packing material is recyclable and is marked with the recycle symbol ♻. The various parts of the packing must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

RECYCLING THE PRODUCT

- This appliance is marked in compliance with law in the EU and UK covering, Waste Electrical and Electronic Equipment (WEEE).
- By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.
- The symbol ♻ on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection centre for the recycling of electrical and electronic equipment.

For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

DECLARATION OF CONFORMITY

FOR UNITED KINGDOM

This appliance has been designed, constructed and distributed in compliance with the safety requirements of UK Legislation: Electrical Equipment (Safety) Regulations 2016, Electromagnetic Compatibility Regulations 2016. The Ecodesign for Energy-Related Products and Energy Information (Amendment) (EU Exit) Regulations 2019. The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012.

FOR EUROPEAN UNION

This appliance has been designed, constructed, and distributed in compliance with the safety requirements of EC Directives: Low Voltage Directive 2014/35/EU, Electromagnetic Compatibility Directive 2014/30/EU, Ecodesign Directive 2009/125/EC, RoHS Directive 2011/65/EU and following amendments.

TERMS OF KITCHENAID GUARANTEE ("GUARANTEE")

Covering U.K. - Ireland - South Africa - UAE

KitchenAid Europa, Inc., Nijverheidslaan 3, Box 5, 1853 Strombeek-Bever, Belgium ("Guarantor") grants the end-customer, who is a consumer, a Guarantee pursuant to the following terms.

FOR U.K.:

The Guarantee applies in addition to and does not limit or affect the statutory warranty rights of the end-customer against the seller of the product. In summary, the Consumer Rights Act 2015 says products must be as described, fit for purpose and of satisfactory quality. During the expected lifespan of your product your legal rights entitle you to the following:

- Up to 30 days: if your product is faulty, then you can get an immediate refund.
- Up to six months: if your product can't be repaired or replaced, then you're entitled to a full refund, in most cases.
- Up to six years: if your product does not last a reasonable length of time you may be entitled to some money back.

These rights are subject to certain exceptions. For detailed information please visit the Citizens Advice website www.adviceguide.org.uk or call **03454 04 05 06**.

FOR IRELAND:

The Guarantee applies in addition to and does not limit or affect the statutory warranty rights of the end-customer against the seller of the product under the European Communities (Certain Aspects of the Sale of Consumer Goods and Associated Guarantees Regulations 2003 (S.I. No. 11/2003)) and other enactments governing the sale of consumer goods.

FOR SOUTH AFRICA:

The Guarantee applies in addition to and does not limit or affect the statutory warranty rights of the end-customer against the seller of the product. In summary, the Consumer Protection Act, 2008 says that products must be: (i) reasonably suitable for the purpose for which they are intended; (ii) in good working order, of good quality and free of any defects; (iii) useable and durable for a reasonable period of time, having regard to the use to which they would normally be put and to all the surrounding circumstances; and (iv) in compliance with any applicable standards or any other public regulations.

During the expected lifespan of your product and where the products are not purchased online, your legal rights will entitle you to the following:

- You will be entitled to a full refund, if you did not have the opportunity to examine the product before delivery and if you rejected delivery of the product on the basis that the type and quality of the product was not as reasonably expected or did not reasonably conform to the material specifications.
- Within 5 business days after delivery: you may rescind your purchase and request a refund, if your purchase resulted from direct marketing.
- Within 10 business days after delivery: you will be entitled to a full refund, if it is found that the product was unsuitable for a particular purpose specifically communicated to you by the Guarantor.
- Within 15 business days after delivery: you will be entitled to a refund if: (i) the product was not delivered to you; or (ii) if you returned the product to the Guarantor.
- Within 6 months after delivery: you will be entitled to a refund or a replacement product, if the product is defective or fails to operate in terms of its specifications.

TERMS OF KITCHENAID GUARANTEE ("GUARANTEE") (CONTINUED)

Where you have purchased a product online your legal rights will be governed by the Electronic Communications and Transactions Act, 2002 and you will be entitled to the following:

- Within 7 days after conclusion of the transaction or after delivery: you may cancel your purchase without reason and without penalty.
- Within 30 days of the date of cancellation of the transaction: you will be entitled to receive a refund, if you have already made payment.
- You will only be liable for the direct costs of returning the product to the Guarantor.

FOR UAE:

The Guarantee applies in addition to and does not limit or affect the statutory warranty rights of the end-customer against the seller of the product.

1. SCOPE AND TERMS OF THE GUARANTEE

- The Guarantor grants the Guarantee for the products mentioned under Section 1.b) which a consumer has purchased from a seller or a company of the KitchenAid-Group within the following countries: U.K., Ireland, or South Africa, or the United Arab Emirates (UAE).
- The Guarantee period depends on the purchased product and is as follows:
Two Year full guarantee from date of purchase.
- The Guarantee period commences on the date of purchase, i.e. the date on which a consumer purchased the product from a dealer or a company of the KitchenAid-Group.
- The Guarantee covers the defect-free nature of the product.
- The Guarantor shall provide the consumer with the following services under this Guarantee, at the choice of the Guarantor, if a defect occurs during the Guarantee period:
 - Repair of the defective product or product part, or
 - Replacement of the defective product or product part. If a product is no longer available, the Guarantor is entitled to exchange the product for a product of equal or higher value.
- If the consumer wishes to make a claim under the Guarantee, the consumer has to contact the country specific KitchenAid service centres or the Guarantor directly at KitchenAid Europa, Inc. Nijverheidslaan 3, Box 5, 1853 Strombeek-Bever, Belgium;

Email-Address U.K.: CONSUMERCARE.UK@kitchenaid.eu

Email-Address IRELAND: CONSUMERCARE.IE@kitchenaid.eu

Toll Free Number U.K. & IRELAND: **00 800 381 040 26**

FOR SOUTH-AFRICA:

Our local KitchenAid Distributor:

KitchenAid Africa
PO Box 52102
V&A Waterfront
Cape Town
8002

Contact our distributor:

Telephone: +27 21 555 0700

You can contact our Customer Service Centre for Small Domestic Appliances from 8.30 am to 1.00 pm and from 1.30 pm to 5.00 pm or write to us at the following address: hello@kitchenaidafrica.com

FOR UAE:

AL GHANDI ELECTRONICS.

POST BOX NO. 9098,
DUBAI, UNITED ARAB EMIRATES
Toll free number: +971 4 2570007

- The costs of repair, including spare parts, and any postage costs (if applicable) for the delivery of a defect-free product or product part shall be borne by the Guarantor. The Guarantor shall also bear the postage costs for returning the defective product or product part if the Guarantor or the country specific KitchenAid customer service centre requested the return of the defective product or product part. However, the consumer shall bear the costs of appropriate packaging for the return of the defective product or product part.
- To be able to make a claim under the Guarantee, the consumer must present the receipt or invoice of the purchase of the product.

TERMS OF KITCHENAID GUARANTEE ("GUARANTEE") (CONTINUED)

2. LIMITATIONS OF THE GUARANTEE

- a) The Guarantee applies only to products used for private purposes and not for professional or commercial purposes.
- b) The Guarantee does not apply in the case of normal wear and tear, improper or abusive use, failure to follow the instructions for use, use of the product at the wrong electrical voltage, installation and operation in violation of the applicable electrical regulations, and use of force (e.g. blows).
- c) The Guarantee does not apply if the product has been modified or converted, e.g. conversions from 120 V products to 220-240 V products.
- d) The provision of Guarantee services does not extend the Guarantee period, nor does it initiate the commencement of a new Guarantee period. The Guarantee period for installed spare parts ends with the Guarantee period for the entire product.
- e) **FOR SOUTH-AFRICA & UAE ONLY:**
Further or other claims, in particular claims for damages, are excluded unless liability is mandatory by law.

After expiry of the Guarantee period or for products for which the Guarantee does not apply, the KitchenAid customer service centres are still available to the end-customer for questions and information.

Further information is also available on our website:

- For U.K. & Ireland www.kitchenaid.eu
- For South-Africa: www.kitchenaidafrica.com
- For UAE: www.KitchenAid-MEA.com

PRODUCT REGISTRATION

Register your new KitchenAid appliance now: <http://www.kitchenaid.eu/register>



KitchenAid

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