

# **KitchenAid**

**ELECTRIC WATER KETTLE**

**5KEK1565**

**OWNER'S MANUAL**

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# PRODUCT SAFETY

## Your safety and the safety of others are very important.

We have provided many important safety messages in this manual and on your appliance. Always read and obey all safety messages.



This is the safety alert symbol.

This symbol alerts you to potential hazards that can kill or hurt you and others.

All safety messages will follow the safety alert symbol and either the word "DANGER" or "WARNING." These words mean:

 **DANGER**

**You can be killed or seriously injured if you don't immediately follow instructions.**

 **WARNING**

**You can be killed or seriously injured if you don't follow instructions.**

All safety messages will tell you what the potential hazard is, tell you how to reduce the chance of injury, and tell you what can happen if the instructions are not followed.

## IMPORTANT SAFEGUARDS

**When using electrical appliances, basic safety precautions should always be followed, including the following:**

1. Read all instructions. Misuse of appliance may result in personal injury.
2. Do not touch hot surfaces. Use handles.
3. To protect against fire, electric shock and injury to persons do not immerse cord, plugs or appliance in water or other liquid. Avoid spillage on the connector.
4. European Union Only: Appliances can be used by persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

## PRODUCT SAFETY (CONTINUED)

5. European Union Only: This appliance can be used by children aged from 8 years and above if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than 8 years and supervised. Keep the appliance and its cord out of reach of children aged less than 8 years.
6. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
7. Children should be supervised to ensure that they do not play with the appliance. Children shall not play with the appliance.
8. Close supervision is necessary when any appliance is used by or near children.
9. Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions, or is dropped or damaged in any manner. Return appliance to the nearest Authorised Service Facility for examination, repair, or electrical or mechanical adjustment.
10. The use of attachments/accessories not recommended or sold by KitchenAid may cause fire, electric shock, or injury.
11. Always attach a plug to the appliance first, then plug cord into the wall outlet. To disconnect, turn any control off (⏻) then remove plug from wall outlet.
12. **WARNING:** Do not remove the Lid while the water is boiling.
13. **CAUTION:** Position the Lid so that steam is directed away from the Handle.
14. **CAUTION:** Insure that the appliance is switched off before removing from its stand.
15. Never pour water on hot or burning fat.
16. Never attempt to carry the hot appliance. Spilled hot fat may cause severe injuries or burns.
17. The appliance is only to be used with the Stand provided.
18. Do not use the appliance outdoors.
19. Do not let the cord hang over the edge of table or counter, or touch hot surfaces.

## PRODUCT SAFETY (CONTINUED)

20. Never leave the appliance unattended while it is in operation.
21. Do not place on or near a hot gas or electric burner or in a heated oven.
22. Do not use Kettle without Lid properly closed.
23. Do not use appliance for other than intended use.
24. Do not use Kettle with loose or weakened Handle.
25. If the Supply Cord is damaged, it must be replaced by KitchenAid, it's authorized service agent or similarly qualified persons in order to avoid a hazard.
26. Do not clean Kettle with cleaners, steel wool, or other abrasive materials. To prevent damage to the appliance do not use alkaline cleaning agents when cleaning; use a soft cloth and a mild detergent.
27. **CAUTION:** Do not operate the Kettle on an inclined plane. Do not operate the Kettle unless the element is fully immersed. Do not move while the Kettle is switched on.
28. Scalding may occur if the Lid is removed during the brewing cycle.
29. The Kettle should only be used to heat water.
30. Do not overfill Kettle. If the Kettle is overfilled, boiling water may be ejected.
31. To disconnect, turn any control to off (⏻), then remove plug from wall outlet.
32. Unplug the appliance from outlet when not in use and before cleaning.
33. Allow the appliance to cool completely before putting on or taking off parts, and before cleaning the appliance.
34. Refer to the "Care and Cleaning" section for instructions on cleaning the surfaces in contact with food.
35. The Heating Element Surface is subject to residual heat after use. Do not touch hot surface. Use handles.

## PRODUCT SAFETY (CONTINUED)

**36.** This appliance is intended to be used in household and similar applications such as:

- staff kitchen areas in shops, offices and other working environments;
- farmhouses;
- by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments.

**37.** This product is designed for household use only. Not designed for commercial use.

## SAVE THESE INSTRUCTIONS

For complete details on product information, instructions and videos, including Guarantee information, visit [www.KitchenAid.co.uk](http://www.KitchenAid.co.uk) or [www.KitchenAid.eu](http://www.KitchenAid.eu). This may save you the cost of a service call. To receive a free printed copy of the information online, call **00 800 381 040 26**.

### ELECTRICAL REQUIREMENTS

#### **⚠ WARNING**



#### **Electrical Shock Hazard**

**Plug into an earthed outlet.**

**Do not remove earth prong.**

**Do not use an adapter.**

**Do not use an extension cord.**

**Failure to follow these instructions can result in death, fire, or electrical shock.**

**Voltage:** 220-240 V

**Frequency:** 50-60 Hz

**Power:** 2400 W for model 5KEK1565E  
(Kettle with European plug)  
3000 W for model 5KEK1565B  
(Kettle with British plug)

**NOTE:** If the plug does not fit in the outlet, contact a qualified electrician. Do not modify the plug in any way.

Do not use an extension cord. If the power supply cord is too short, have a qualified electrician or service technician install an outlet near the appliance.

A short power supply cord (or detachable power supply cord) should be used to reduce the risk resulting from becoming entangled in or tripped over a longer cord.

# PRODUCT USAGE

## OPERATING THE ELECTRIC KETTLE

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Before using your Electric Kettle for the first time, wash the Kettle and Lid in hot, soapy water, then rinse with clean water and dry. Fill the Electric Kettle with water to the MAX fill line; boil the water and then discard. To avoid damage, do not fully immerse the Electric Kettle in water, and do not use abrasive cleaners or scouring pads.

1. Open the Lid of the Electric Kettle by pressing the Lid Release Button, then fill the Electric Kettle with clean, cold water.

**NOTE:** Water must be at or above the MIN fill line for the Electric Kettle to operate. Do not exceed the MAX fill line.

2. Push the Lid down so that it is completely closed.
3. Place the Electric Kettle on the Base, and plug the Power Cord into an earthed outlet.
4. Flip the ON/OFF switch down; the ON indicator will light and the Electric Kettle will begin heating the water.
5. Once the water reaches boiling, the Electric Kettle will turn off automatically; the ON/OFF switch will flip up, and the indicator light will dim to indicate that heating is complete.

**IMPORTANT:** Be sure to unplug the cord when the Electric Kettle is not in use.

## CARE AND CLEANING

### CLEANING THE ELECTRIC KETTLE

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**IMPORTANT:** Allow the appliance to cool completely before putting on or taking off parts, and before cleaning the appliance.

1. The exterior of the Electric Kettle may be cleaned with a damp cloth. Dry and polish the Electric Kettle with a soft cloth. Abrasives and scouring agents of any kind are not recommended.

### DESCALING THE ELECTRIC KETTLE

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To get the best performance from your Electric Kettle, decalcification will be necessary. Calcium deposits may form on the interior metal parts of the Electric Kettle. The cleaning interval will depend on the hardness of the water you put in the Electric Kettle.

1. Fill the Electric Kettle with 0.25 L white vinegar. Add 0.75 L water. Boil and allow to stand overnight before emptying the solution.
2. Fill the Electric Kettle with water, bring to a boil, and drain out the water. Repeat this step twice. The Electric Kettle is now ready to use.

## ELECTRICAL EQUIPMENT WASTE DISPOSAL

### DISPOSAL OF PACKING MATERIAL


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The packing material is recyclable and is marked with the recycle symbol . The various parts of the packing must therefore be disposed of responsibly and in full compliance with local authority regulations governing waste disposal.

# ELECTRICAL EQUIPMENT WASTE DISPOSAL (CONTINUED)

## RECYCLING THE PRODUCT

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- This appliance is marked in compliance with law in the EU and UK covering, Waste Electrical and Electronic Equipment (WEEE).
- By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.
- The symbol  on the product or on the accompanying documentation indicates that it should not be treated as domestic waste but must be taken to an appropriate collection centre for the recycling of electrical and electronic equipment.

For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

## DECLARATION OF CONFORMITY

### FOR UNITED KINGDOM

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This appliance has been designed, constructed and distributed in compliance with the safety requirements of UK Legislation: Electrical Equipment (Safety) Regulations 2016, Electromagnetic Compatibility Regulations 2016. The Ecodesign for Energy-Related Products and Energy Information (Amendment) (EU Exit) Regulations 2019. The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012.

### FOR EUROPEAN UNION

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This appliance has been designed, constructed, and distributed in compliance with the safety requirements of EC Directives: Low Voltage Directive 2014/35/EU, Electromagnetic Compatibility Directive 2014/30/EU, Directive 92/42/EEC Hot Water Boilers, Ecodesign Directive 2009/125/EC, RoHS Directive 2011/65/EU and following amendments.

## TERMS OF KITCHENAID GUARANTEE ("GUARANTEE")

### Covering U.K. - Ireland - South Africa - UAE

KitchenAid Europa, Inc., Nijverheidslaan 3, Box 5, 1853 Strombeek-Bever, Belgium ("Guarantor") grants the end-customer, who is a consumer, a Guarantee pursuant to the following terms.

#### FOR U.K.:

The Guarantee applies in addition to and does not limit or affect the statutory warranty rights of the end-customer against the seller of the product. In summary, the Consumer Rights Act 2015 says products must be as described, fit for purpose and of satisfactory quality. During the expected lifespan of your product your legal rights entitle you to the following:

- Up to 30 days: if your product is faulty, then you can get an immediate refund.
- Up to six months: if your product can't be repaired or replaced, then you're entitled to a full refund, in most cases.
- Up to six years: if your product does not last a reasonable length of time you may be entitled to some money back.

These rights are subject to certain exceptions. For detailed information please visit the Citizens Advice website [www.adviceguide.org.uk](http://www.adviceguide.org.uk) or call **03454 04 05 06**.

#### FOR IRELAND:

The Guarantee applies in addition to and does not limit or affect the statutory warranty rights of the end-customer against the seller of the product under the European Communities (Certain Aspects of the Sale of Consumer Goods and Associated Guarantees Regulations 2003 (S.I. No. 11/2003)) and other enactments governing the sale of consumer goods.

# TERMS OF KITCHENAID GUARANTEE ("GUARANTEE") (CONTINUED)

## FOR SOUTH AFRICA:

The Guarantee applies in addition to and does not limit or affect the statutory warranty rights of the end-customer against the seller of the product. In summary, the Consumer Protection Act, 2008 says that products must be: (i) reasonably suitable for the purpose for which they are intended; (ii) in good working order, of good quality and free of any defects; (iii) useable and durable for a reasonable period of time, having regard to the use to which they would normally be put and to all the surrounding circumstances; and (iv) in compliance with any applicable standards or any other public regulations.

During the expected lifespan of your product and where the products are not purchased online, your legal rights will entitle you to the following:

- You will be entitled to a full refund, if you did not have the opportunity to examine the product before delivery and if you rejected delivery of the product on the basis that the type and quality of the product was not as reasonably expected or did not reasonably conform to the material specifications.
- Within 5 business days after delivery: you may rescind your purchase and request a refund, if your purchase resulted from direct marketing.
- Within 10 business days after delivery: you will be entitled to a full refund, if it is found that the product was unsuitable for a particular purpose specifically communicated to you by the Guarantor.
- Within 15 business days after delivery: you will be entitled to a refund if: (i) the product was not delivered to you; or (ii) if you returned the product to the Guarantor.
- Within 6 months after delivery: you will be entitled to a refund or a replacement product, if the product is defective or fails to operate in terms of its specifications.

Where you have purchased a product online your legal rights will be governed by the Electronic Communications and Transactions Act, 2002 and you will be entitled to the following:

- Within 7 days after conclusion of the transaction or after delivery: you may cancel your purchase without reason and without penalty.
- Within 30 days of the date of cancellation of the transaction: you will be entitled to receive a refund, if you have already made payment.
- You will only be liable for the direct costs of returning the product to the Guarantor.

## FOR UAE:

The Guarantee applies in addition to and does not limit or affect the statutory warranty rights of the end-customer against the seller of the product.

### 1. SCOPE AND TERMS OF THE GUARANTEE

- a) The Guarantor grants the Guarantee for the products mentioned under Section 1.b) which a consumer has purchased from a seller or a company of the KitchenAid-Group within the following countries: U.K., Ireland, or South Africa, or the United Arab Emirates (UAE).
- b) The Guarantee period depends on the purchased product and is as follows:

#### **Two Year full guarantee from date of purchase.**

- c) The Guarantee period commences on the date of purchase, i.e. the date on which a consumer purchased the product from a dealer or a company of the KitchenAid-Group.
- d) The Guarantee covers the defect-free nature of the product.
- e) The Guarantor shall provide the consumer with the following services under this Guarantee, at the choice of the Guarantor, if a defect occurs during the Guarantee period:
  - Repair of the defective product or product part, or
  - Replacement of the defective product or product part. If a product is no longer available, the Guarantor is entitled to exchange the product for a product of equal or higher value.
- f) If the consumer wishes to make a claim under the Guarantee, the consumer has to contact the country specific KitchenAid service centres or the Guarantor directly at KitchenAid Europa, Inc. Nijverheidslaan 3, Box 5, 1853 Strombeek-Bever, Belgium;

Email-Address U.K.: [CONSUMERCARE.UK@kitchenaid.eu](mailto:CONSUMERCARE.UK@kitchenaid.eu)

Email-Address IRELAND: [CONSUMERCARE.IE@kitchenaid.eu](mailto:CONSUMERCARE.IE@kitchenaid.eu)

Toll Free Number U.K. & IRELAND: **00 800 381 040 26**



# TERMS OF KITCHENAID GUARANTEE ("GUARANTEE") (CONTINUED)

## FOR SOUTH-AFRICA:

### Our local KitchenAid Distributor:

KitchenAid Africa  
PO Box 52102  
V&A Waterfront  
Cape Town  
8002

### Contact our distributor:

Telephone: +27 21 555 0700

You can contact our Customer Service Centre for Small Domestic Appliances from 8.30 am to 1.00 pm and from 1.30 pm to 5.00 pm or write to us at the following address: [hello@kitchenaidafrica.com](mailto:hello@kitchenaidafrica.com)

## FOR UAE:

### AL GHANDI ELECTRONICS.

POST BOX NO. 9098,  
DUBAI, UNITED ARAB EMIRATES  
Toll free number: +971 4 2570007

- g) The costs of repair, including spare parts, and any postage costs (if applicable) for the delivery of a defect-free product or product part shall be borne by the Guarantor. The Guarantor shall also bear the postage costs for returning the defective product or product part if the Guarantor or the country specific KitchenAid customer service centre requested the return of the defective product or product part. However, the consumer shall bear the costs of appropriate packaging for the return of the defective product or product part.
- h) To be able to make a claim under the Guarantee, the consumer must present the receipt or invoice of the purchase of the product.

## 2. LIMITATIONS OF THE GUARANTEE

- a) The Guarantee applies only to products used for private purposes and not for professional or commercial purposes.
- b) The Guarantee does not apply in the case of normal wear and tear, improper or abusive use, failure to follow the instructions for use, use of the product at the wrong electrical voltage, installation and operation in violation of the applicable electrical regulations, and use of force (e.g. blows).
- c) The Guarantee does not apply if the product has been modified or converted, e.g. conversions from 120 V products to 220-240 V products.
- d) The provision of Guarantee services does not extend the Guarantee period, nor does it initiate the commencement of a new Guarantee period. The Guarantee period for installed spare parts ends with the Guarantee period for the entire product.
- e) **FOR SOUTH-AFRICA & UAE ONLY:**  
Further or other claims, in particular claims for damages, are excluded unless liability is mandatory by law.

After expiry of the Guarantee period or for products for which the Guarantee does not apply, the KitchenAid customer service centres are still available to the end-customer for questions and information.

Further information is also available on our website:

- For U.K. & Ireland [www.kitchenaid.eu](http://www.kitchenaid.eu)
- For South-Africa: [www.kitchenaidafrica.com](http://www.kitchenaidafrica.com)
- For UAE: [www.KitchenAid-MEA.com](http://www.KitchenAid-MEA.com)

## PRODUCT REGISTRATION

Register your new KitchenAid appliance now: <http://www.kitchenaid.eu/register>



# KitchenAid

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